

**Ms Flore-Anne Messy**

**Head of the Consumer Finance, Insurance and Pensions Division,  
Organisation for Economic Co-operation and Development, OECD**



**Ms Flore-Anne Messy** is the Head of the Consumer Finance, Insurance and Pensions Division at the OECD. The division covers, public debt management, insurance, private pensions, long-term and sustainable investment and financing in SME and Infrastructure as well as financial literacy, financial consumer protection and financial inclusion issues.

She joined the OECD in June 2000 to develop the activities of the Secretariat for the Insurance and Private Pensions Committee (IPPC). Starting in 2010 she has been steering the work of the OECD financial education unit (including the OECD/INFE and PISA financial literacy exercises) and subsequently the OECD financial consumer protection activities (including the G20/OECD Task Force on Financial Consumer Protection and FinCoNet). Prior to the OECD she worked at Deloitte Touche Tomatsu Audit Paris, in the banking and insurance fields. She graduated from the Institute of Political Studies of Paris and received her thesis in international economics from University Pantheon-Sorbonne of Paris in 1998.

## **Mr Dhanesswurnath Thakoor**

### **The Chief Executive, Financial Services Commission, FSC**



**Mr Dhanesswurnath Thakoor** is the Chief Executive of the FSC, Mauritius since 18 May 2020. He holds a Masters' Degree in Information Technology, Electronics and Systems Automation from Ecole Universitaire d'Ingénieurs de Lille - France and an MBA with Specialisation in Finance. He has over 25 years of Central Banking experience.

Prior to joining the Commission, he held the post of Assistant Director - Payments Systems and the Mauritius Credit Information Bureau (MCIB) at the Bank of Mauritius (BoM). He was also a member of the internal Fintech Committee and a member of the National Regulatory Sandbox License technical committee at the BoM. Mr Thakoor was the country representative of the SADC Payment System Project and participated as payment system expert in the Regional Payment and Settlement System of the COMESA Clearing House.

He has been involved in a number of Fintech projects, amongst which the National Payment Switch and the Instant Payment System. He is a member of the: National AML/CFT Committee, National Regulatory Sandbox Licence Committee, the National Sanctions Committee, FSC Regional Centre of Excellence Governing Board and the Financial Reporting Council.

**Mr Amit Ramjeet**  
**Manager Financial Literacy, FSC**



**Mr Amit Ramjeet** reckons 18 years of experience in the field of Communication and Financial Literacy. As journalist at the Mauritius Broadcasting Corporation (MBC), Mr Ramjeet was awarded a bursary for internship at Radio France International (RFI), Paris in 2006. He joined the FSC Mauritius in 2007, holding the post of Team Leader Communication. He is presently Manager, Financial Literacy at the FSC Mauritius, having actively participated to establish the Financial Literacy Unit and launch ground breaking initiatives like the outreach programme for consumers of financial services, various competitions at National level and media initiatives to promote financial literacy in Mauritius.

In his current position, Mr Ramjeet represents the FSC Mauritius on the Consumer Financial Education Technical Committee of the Southern African Development Community (SADC) Committee of Insurance, Securities and Non-Banking Financial Authorities (CISNA). He has also been actively engaged in the organisation of international conferences by the FSC and has been a speaker on Financial Literacy in various forums.

Mr Ramjeet has also lectured at University in the fields of Communication and Public Relations. He holds an LLB (Hons) from the University of Mauritius, a Masters in Communication and Public Relations from the University of Technology Mauritius and an MBA (Finance) from Anglia Ruskin University UK. He is currently studying for a PhD and is conducting research in the field of financial literacy.

**Mr Miles Larbey**

**Head of Financial Consumer Protection, OECD**



**Mr Miles Larbey** is the Head of Financial Consumer Protection at the OECD. In this role, he is responsible for the OECD's work on international financial consumer protection policy and supporting the Task Force on Financial Consumer Protection and FinCoNet, a network of market conduct supervisors. Particular areas of focus include the protection of vulnerable consumers, the impact of digitalization, demographic changes, financial inclusion, consumer credit and insurance. In the context of responding to the COVID-19 pandemic, Mr Larbey has been leading efforts to understand different approaches and facilitate information sharing between jurisdictions.

Mr Larbey has over 20 years' experience of working in consumer protection law and policy; banking, credit and insurance supervision; and financial education across a number of jurisdictions. Before his role at the OECD, Mr Larbey held positions as the Senior Executive Leader for Financial Capability at the Australian Securities and Investments Commission; General Manager of the Investor Education Centre in Hong Kong; and worked on consumer protection law reform at the Financial Conduct Authority in the UK.

**Mr Ahmed Tajudeen Yinka**

**Director of Consumer Protection Department at the Central Bank of Nigeria**



**Mr. Ahmed Tajudeen Yinka**, is a holder of Bachelor of Science Degree in Accounting, Masters of Business Administration and a Fellow of the Institute of Chartered Accountants of Nigeria.

Mr. Ahmed T.Y. started his career as an Assistant Bank Examiner in Banking Supervision Department of the Central Bank of Nigeria (CBN) in 1993 and rose to the position of Deputy Director in 2016. He became the Head, Consumer Protection Office in the Financial Policy and Regulations Department of the CBN in 2010. The Office was elevated to a full-fledged Department, i.e. Consumer Protection Department in 2012, with the mandate of ensuring Effective Market Supervision, Consumer Education and Complaints Management.

Mr. T.Y. Ahmed has headed the 3 Divisions of the Department at different times of his career. He attended many international and local courses and seminars on consumer protection. He is currently the Acting Director, Consumer Protection Department of the CBN.



## **Mr Vasish Ramkhalawon**

### **Secretary General of the Insurers Association of Mauritius**

**Mr Vasish Ramkhalawon** holds a Bachelor of Engineering from Visvesvaraya National Institute of Technology (VNIT), India, a Master of Business Administration (MBA) from the University of Hull UK, a Certificate in Operations Core Curriculum from World Bank, a Certificate in User Charges, Policies and Negotiation Skills from the International Civil Aviation Organization (ICAO) and the Airports Council International (ACI), Harvard Mentor Certifications in Difficult Interactions and Coaching.

He is currently serving as the Secretary General of the Insurers Association of Mauritius, Member of the National Task Force on Insurance and Pension, Member of the National Task Force on AML/CFT, Member of the Building Control Advisory Council, Member of the National Health Accounts Committee, Member of the Finance Sectoral Committee of the Human Resource Development Council, Council member of the University of Mauritius and as a Board Member of the Employees Welfare Fund in Mauritius.

Mr Ramkhalawon has served as a UNDP National Consultant for Mauritius, as the World Bank Country Operations Officer for Mauritius and Seychelles and as an Edinburg Business School (UK) Approved MBA Tutor for Leadership, Strategy and Negotiation. He has more than 20 years of experience including international experience and exposure working in Kenya, UK, Tanzania, Seychelles, Djibouti.

**Ms Chiara Monticone**

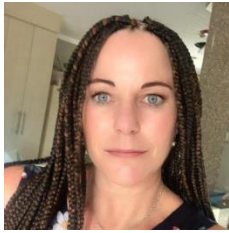
**Senior Policy Analyst International Network on Financial Education (INFE) Coordinator, OECD**



**Ms Chiara Monticone** coordinates the work of the OECD INFE. In recent years, her work focused on assessing levels of financial literacy among adults, young people and small business owners, the role of financial education in strengthening financial resilience, and supporting the needs of women, seniors and other vulnerable groups.

Previously, Ms Monticone was a researcher at the Center for Research on Pensions and Welfare Policies (CeRP) at Collegio Carlo Alberto in Torino. She holds a PhD in Economics from the University of Torino.

**Ms Caretha Furstenburg Laubscher**  
**Consumer Education Manager – Strategic**



**Ms Caretha Furstenburg Laubscher** is the Consumer Education Manager - Strategic Framework at the Financial Services Conduct Authority. She is an experienced strategic educational specialist with a demonstrated history of working in finance and accounting services sector. She holds a Masters in Research Psychology and a Post Graduate in Industrial Psychology. She also possesses a Post graduate in Practice management from Henley. She is qualified in Taxation from University of South Africa and she has a Commerce Degree in Actuarial & Economic Sciences from University of Pretoria.



**Mr Feyçal Caunhye**

**Chief Communications Officer at the BoM**



**Mr Feyçal Caunhye** boasts 25 years of experience in the field of communications. He has worked in different geographies including Africa and Europe.

He was a former Chief Editor at the MBC. After 12 years at the national television station, he joined Barclays Bank in 2008 as Head of Communications. In 2016, he became the Chief Communications Officer at the BoM in 2016. He has set up the communication department at the central bank and has worked on several key projects there, amongst which the start of the BoM Museum. He is also responsible for driving the BoM' financial literacy initiatives.

Mr Caunhye has studied Communication at Université Nancy II, France and holds a post-graduate qualification In Management from Leicester University, UK. He is also a Fellow of the Chartered Management Institute, UK and is one of only two Mauritian nationals to have been awarded the title of Fellow from the One World Broadcasting Trust, UK.